
FESTIVAL GUEST RELATIONS INTERN

Job Description

SIFF's mission is to create experiences that bring people together to discover extraordinary films from around the world. It is through the art of cinema that we foster a community that is more informed, aware, and alive.

OVERVIEW AND IMPACT:

The **Festival Guest Relations Intern** is responsible for performing a wide variety of tasks to assist the Guest Relations Department with meeting the travel, accommodation and hospitality needs of our visiting filmmakers, celebrities, media professionals and other guests of the Seattle International Film Festival. This position may report to the Guest Relations Coordinator, Travel Coordinator, or Suite Coordinator or may float between various staff to assist throughout the department.

PRIMARY DUTIES & RESPONSIBILITIES:

- Assist with travel and hotel arrangements
- Assist with volunteer scheduling and training
- Assist with Guest Suite daily operations
- Edit and audit guest information in Filemaker Pro database
- Schedule and monitor volunteers using Shiftboard software
- Make phone calls, run errands, and support the Guest Relations team
- Receive and assist guests, staff, and volunteers in our on-site office
- Other duties as assigned

QUALIFICATIONS:

- Superb organizational skills
- Detail oriented
- A “people person” who will enjoy meeting and assisting guests and volunteers
- Excellent computer skills – experience with Filemaker Pro database and/or Shiftboard scheduling software is a plus
- Ability to work effectively as part of a team
- Ability to stay calm and keep an above average sense of humor in stressful situations
- Be available for at least 20 hours a week

BENEFITS:

- Great introduction and experience in guest relations
- Class credit (if applicable).
- Positive reference upon completion of successful internship
- SIFF Staff Pass

REFERENCES:

- References should speak to the applicant's sense of camaraderie, integrity, professionalism, responsibility, and flexibility.

INTERNSHIP DATES_

- April 3, 2017 – June 12, 2017

TO APPLY:

Email letter of interest and resume to interns@siff.net indicating **Festival Guest Relations Intern** in the subject line.

SIFF is an equal opportunity employer. We seek to hire candidates that reflect the cultural diversity of our community. We believe every employee has the right to work in an environment free from unlawful discrimination as is consistent with our commitment to diversity, respect, and inclusion. Consistent with applicable federal, state, and local laws, SIFF provides all employees and applicants with equal opportunity in all aspects of the employment relationship.